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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Splicant:

Clifford A. Harrison

Serial No.:

08/919,450

Examiner: Nguyen, C.

Filed:

August-28: 1997

Group Art Unit: 2764

Title:

SYSTEM AND METHOD

FOR COMPUTER-AIDED)

TECHNICIAN DISPATCH)
AND COMMUNICATION)

Docket No.: 10547.15US1

RESUBMISSION OF INFORMATION DISCLOSURE STATEMENT ORIGINALLY FILED ON 1/25/01 (37 C.F.R. §1.97(b)(4)

Commissioner for Patents Washington, D.C. 20231

RECEIVED

NOV 2 2 2002

Dear Sir:

GROUP 3600

With regard to the above-identified patent application, pursuant to 37 C.F.R. §1.56, the items of information listed on the enclosed form PTO/SB/08B are brought to the attention of the Examiner.

This Information Disclosure Statement is part 4 of this resubmission. Parts 1 through 3 which listed the U.S. patents were submitted electronically to the U.S. Patent and Trademark Office on Friday, November 8, 2002. Enclosed for the Examiner's reference are copies of the three Acknowledgment Receipts.

This statement should be considered because it was originally submitted, pursuant to 37 C.F.R. §1.97(b)(4), before the mailing date of an Office Action after the filing of a CPA application.

In accordance with 37 C.F.R. §1.98(2)(ii), a copy of each publication listed on Form PTO/SB/08B is enclosed herewith.

USSN 08/919,450

In accordance with 37 C.F.R. §1.104, no representation is made that a reference is "prior art" within the meaning of 35 U.S.C. §§102 and 103 and Applicants reserve the right, pursuant to 37 C.F.R. §1.131 or otherwise, to establish that the reference(s) are not "prior art." Moreover, Applicants do not represent that a reference has been thoroughly reviewed or that any relevance of any portion of a reference is intended.

Consideration of the items listed is respectfully requested. Pursuant to the provisions of MPEP 609, it is requested that the Examiner return a copy of the attached Form PTO/SB/08B, marked as being considered and initialed by the Examiner, to the undersigned with the next official communication.

While it is not believed that a fee is due, the Commissioner is hereby authorized to charge any fee deficiency to deposit account number 011,156.

Respectfully submitted,

Date: November 13, 2002

Gary R. Jarosik

Registration No. 35,906

ALTHEIMER & GRAY

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<u>Certificate of Mailing</u>: The undersigned hereby certifies that this document and its enclosures are being deposited with the United States Postal Service as first class mail, postage prepaid in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on this 13th day of November, 2002.

Name: Michelle Coo

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Please type a plus sign (+) inside this box — +

Signature

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PTO/SB/21 (08-00)

Approved for use through 10/31/2002. OMB 0651-0031

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TRANSMITTAL FORM

(to be used for all correspondence after initial filing)

Application Number 08/919,450

Filing Date 08/28/1997

First Named Inventor Clifford A. Harrison

Group Art Unit 2764

Examiner Name Nguyen, C.

Attorney Docket Number 10547.15US1

Total Number of Pages in This Submission 7 Attorney Docket Number 10547.15US1		
ENCLOSURES (check all that apply)		
Fee Transmittal Form Fee Attached Amendment / Reply After Final Affidavits/declaration(s) Extension of Time Request Express Abandonment Request X Information Disclosure Statement Certified Copy of Priority Document(s) Response to Missing Parts/ Incomplete Application Response to Missing Parts under 37 CFR 1.52 or 1.53	Assignment Papers (for an Application) Drawing(s) Licensing-related Papers Petition Petition to Convert to a Provisional Application Power of Attorney, Revocation Change of Correspondence Address Terminal Disclaimer Request for Refund CD, Number of CD(s) Remarks	After Allowance Communication to Group Appeal Communication to Board of Appeals and Interferences Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) Proprietary Information Status Letter X Other Enclosure(s) (please identify below): Form PTO/SB/08B copies of cited references return postcard RECEIVED NOV 2 2 2002 GROUP 3600
SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT		
Firm or Individual name Gary R. Jarosik, Altheimer & Gray, Customer No. 25541 Signature November 11, 2002		
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I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, Washington, DC 20231 on this date: Typed or printed name Michelle Cook		

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

Date

11/13/02